



2-Step Verification – Enrollment Guide

Enhanced login through an auto-generated code is here. Need some help with this new feature? Here are instructions for 2-Step Verification.

1. Enter your MemberCard Number and Password.

*****Please note this is your password to sign into online banking.**



ENABLE 2-STEP VERIFICATION

2-Step Verification adds an extra layer of protection to your account. To enable it please enter your phone number or email and we'll send you a verification code. It is more secure to use SMS, using an email address may decrease your online security.

Phone numbers can be entered in 10-digit format (604 555 1234) for Canada/US numbers or international format (+44 7911 123456).

If you'd prefer, you may [choose not to enable 2-Step Verification at this time](#). You have 524 days to enrol before the new security features will be required.

TEXT MESSAGE (Recommended)

MOBILE PHONE NUMBER

SEND CODE

EMAIL

MEMBER EMAIL

SEND CODE

NOT NOW

3:20 73%

SUMMERLAND CREDIT UNION

Card Number

Card Number

Show/Hide Access Code (PAC)

Access Code (PAC)

Access Code (PAC)

Remember Me

LOGIN

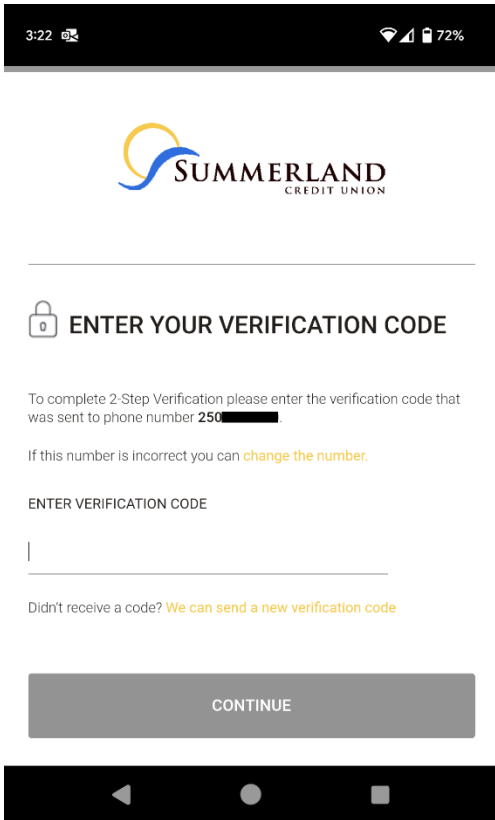
Forgot Password?

Show Saved Logins

2. You will be brought to the 2-Step Authentication page. You may either select to use a cell phone or email address as the secondary authentication method. Please enter your cell phone number or email address here and click Send Code.

You should receive a text message or email containing your 2-Step Verification Code. Please ensure you are checking both your Inbox and Spam folders.

2-Step Verification Instructions



3. Enter your 2-Step Verification code and click Continue. If you have not received the verification code, you can choose to select 'Change the number' to verify your information – or 'We can send a new verification code' to try again.

4. Once you have entered the correct verification code, you should see a green check mark next to 'Enrollment complete.' Click Continue again. You should be brought to your online banking accounts page.

